Installing and using the e-Racer Locked Browser

The e-Racer Locked Browser is a secure browser that your faculty member may require for certain online tests in your course. It prevents you from printing, copying, navigating to another URL, or accessing other applications during a test. If a test requires that the e-Racer Locked Browser be used, you will not be able to take the test with a standard web browser.

The e-Racer Locked Browser should only be used for taking and, in some cases, reviewing tests. It should not be used in other areas of the course.

In this document:

- Setting up the e-Racer Locked Browser
- Using the e-Racer Locked Browser
- Problems?

Setting up the e-Racer Locked Browser

This section describes how to install the e-Racer Locked Browser and confirm that the installation was successful.

Installing the browser

If your computer does not already have the e-Racer Locked Browser installed, use these steps to install it. If you are not sure whether the browser is installed, refer to "Making sure the browser is properly installed" on page 3.

These steps assume that you have access to an online test that will require the use of the e-Racer Locked Browser — because you will download the browser installer from the details screen for the test. If you do not have access to a test, you may want to check with an instructor or administrator on alternative ways of obtaining the browser installer.

Windows systems

Use these steps to install the e-Racer Locked Browser on a Windows system.

Note that prior to installing the e-Racer Locked Browser, you must have installed Internet Explorer and dismissed the initial setup screens that display the first time Internet Explorer is launched.

To download and install the e-Racer Locked Browser on a Windows system:

1 Confirm that Internet Explorer is installed and configured:

   a Start Internet Explorer.

   b If the browser prompts you to complete any setup steps, complete them.

2 Navigate to the course section that includes the test requiring the e-Racer Locked Browser. Open the assignment details screen. This screen should include links to installers for both the Mac and PC.

3 Select the link labeled **Download the browser (PC)**.

The system prompts you to open or save the installation `.zip` file.

4 Save the file to your PC.

5 Navigate to the location where you saved the file and open it. Note that the `.zip` file contains an executable file.

6 Double-click the executable file and follow the prompts to install the program.

Macintosh systems

To install the e-Racer Locked Browser on a Windows system, you must have OSX 10.4 or later, and your computer must have a minimum of 512K RAM. You also must have a valid version of Safari.

To download and install the e-Racer Locked Browser on a Macintosh system:

1 Confirm that Safari is installed:

   a Start Safari.

   b If the browser prompts you to complete any setup steps, complete them.

2 Navigate to the course section that includes the test requiring the e-Racer Locked Browser. Open the assignment details screen. This screen should include links to installers for both the Mac and PC.

3 Select the link labeled **Download the browser (Mac)**.

   The system prompts you to open or save the installation `.zip` file.

4 Save the file.

5 Navigate to the location where you saved the file and open it. Note that the `.zip` file contains a `.pkg` file.

6 Double-click the `.pkg` file and follow the prompts to install the program. Note that you may be prompted to enter your user name and password.

   When the browser is installed, the browser launches to confirm that it is working.

7 Close the e-Racer Locked Browser confirmation screen and the installer.

Making sure the browser is properly installed

At times, you may want to check to make sure the browser is successfully installed on your computer. You may also want to do this if you just attempted to install it, or if you are uncertain whether it is already installed.

Note that you can complete these steps only if you have access to a test that is set up to require use of the e-Racer Locked Browser.

To test that browser is installed correctly:

1 If you are running programs such as e-mail or instant-messaging applications, close these programs.

2 Using your regular browser, navigate to your course, and then to the assignment details screen of the test you want to take or review.

3   Select the link labeled **Open the locked browser confirmation page**. The system may present a dialog asking whether it is OK to open the locked browser program on your computer. If you see this, click **Allow**.

Assuming everything has been done correctly, the browser opens and displays a message stating that the browser is properly installed and configured.

4   Click the link labeled **Close the browser and return to the assignment screen**.

If you see any errors, refer to "Problems?" on page 4 for a possible solution.

Using the e-Racer Locked Browser

The e-Racer Locked Browser is used only for taking a test and, in some cases, to review your work on a completed test. Note that the Locked Browser might be required for some tests but not others — this choice is made by your instructor when the test is created.

To take or review a test using the e-Racer Locked Browser:

1   If you are running any programs such as an e-mail or instant-messaging application, close these applications.

2   Using your regular browser, navigate to your course, then to the assignment details screen of the test you want to take or review.

3   On the assignment screen, click the link that allows you to take or review the test.

4   The system opens a new screen that includes a link that lets you open the locked browser.

5   Click the link labeled **Launch the locked browser and begin the test** (or the link for reviewing the test).

6   The system may present a dialog asking whether it is OK to open the locked browser program on your computer. If you see this, click **Allow**.

7   If you are prompted to close a blocked program, click **Yes**.

Once you have started taking a test using the e-Racer Locked Browser, you can only exit via the **Exit** link in the top right or by submitting the test using the button on the last page. If you exit the test, you may not be able to return to the test.

Problems?

The most important troubleshooting tip is to ensure that your computer has a working version of Internet Explorer (on Windows) or Safari (on Mac). These are required even if you generally access the course using a different browser, such as Firefox or Chrome. If you encounter a problem launching the locked browser, try the following:

1　Ensure that Internet Explorer (for Windows) or Safari (for Mac) is installed on the computer.

2　Once you have made sure that IE or Safari is installed, open it and navigate to your course.

3　Make sure that you have responded to any configuration prompts presented by IE or Safari, and that the browser works properly.

If you are attempting to take the test in a computer lab, you may need to have a computer lab administrator install the e-Racer Locked Browser for you. If possible, visit the lab before the start of the test to ensure that the browser is installed or to get help installing it.

If you have other problems downloading, installing, or taking a test with the e-Racer Locked Browser, contact your instructor or IT department.

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